

**THIS CA UPDATE HAS BEEN SENT TO THE FOLLOWING:****COUNTIES:**

- Imperial
- Riverside/San Bernardino
- Los Angeles
- Orange
- Sacramento
- San Diego

**LINES OF BUSINESS:**

- Molina Medi-Cal Managed Care
- Molina Medicare Options Plus
- Molina Dual Options Cal MediConnect Plan (Medicare-Medicaid Plan)
- Molina Marketplace (Covered CA)

**PROVIDER TYPES:** **Medical Group/ IPA/MSO****Primary Care**

- IPA/MSO
- Directs

**Specialists**

- Directs
- IPA

 **Hospitals****Ancillary**

- CBAS
- SNF/LTC
- DME
- Home Health
- Other

**FOR QUESTIONS CALL PROVIDER SERVICES:**

(888) 562-5442, Extension:

**Los Angeles/Orange Counties**

X123017

**Riverside/San Bernardino Counties**

X120613

**Sacramento County**

X125682

**San Diego County**

X121735

**Imperial County**

X125682

## Telehealth Billing Codes

This is an advisory notification to Molina Healthcare of California (MHC) network providers regarding billing for telehealth and updates, in part, for the Just the Fax published by Molina on April 16, 2020.

With the recent addition of telehealth as an opportunity to care for our members, there has been a lot of confusion about billing for services. Please see the below guidelines for each Line of Business.

Per CMS guidance, for **Medicare and Cal MediConnect Plan**, providers have two main choices in how they bill for telehealth:

- Bill POS code that would have been reported had the service been furnished in person, with the appropriate modifiers added to the claim lines to describe services furnished via telehealth.
  - CMS Approved TeleHealth Modifiers:
    - MOD 95
    - MOD GT
    - MOD G0
    - MOD GQ

Or

- If practitioners had previously billed general telehealth **POS code 02** prior to the COVID-19 pandemic, and choose to maintain their current billing practices for Medicare telehealth during the COVID-19 pandemic, please continue to bill using POS code 02.

**Per guidance from DHCS and DMHC, for Medi-Cal and Marketplace, it is important that all telehealth claims use the modifiers 95 or GQ for telehealth billing.**

**Remember to use the appropriate modifiers codes for the appropriate Lines of Business for all telehealth related codes.**

### QUESTIONS

If you have any questions regarding the notification, please contact your Molina Provider Services Representative at (888) 562-5442. Please refer to the extensions to the left.